



## Web-banking and Mobile banking Application form for individuals

Please fill in the Application with capital letters and mark with "X" where necessary

### TYPE OF APPLICATION

- |  |  |
|--|--|
| <input type="checkbox"/> Web banking                         | <input type="checkbox"/> Mobile banking                      |
| <input type="checkbox"/> Initial registration                | <input type="checkbox"/> Reissuing token                     |
| <input type="checkbox"/> User type alteration                | <input type="checkbox"/> Blocking due to lost password/token |
| <input type="checkbox"/> Alteration of application form data | <input type="checkbox"/> Reissuing KIBS token                |
| <input type="checkbox"/> Issuing KIBS token                  | <input type="checkbox"/> Alteration of authorizer/initiator  |
| <input type="checkbox"/> Deactivating registration           |  |

### CLIENT DATA

Name \_\_\_\_\_ Surname \_\_\_\_\_ Personal ID number \_\_\_\_\_  
 ID card no. \_\_\_\_\_ Address \_\_\_\_\_ Phone \_\_\_\_\_  
 E-mail \_\_\_\_\_ Account no. \_\_\_\_\_

### DATA FOR ACCESS AND ACTIVATION OF WEB CHANNEL

Username: \_\_\_\_\_  
 Activation code: \_\_\_\_\_

**Note:** The Activation code is used when first log in at the link <https://silkroad.24x7.com.mk/Retail/Account/Login>.  
 The Activation code and the Username shall be delivered to your e-mail address and SMS message.

### RIGHTS OF SYSTEM USAGE

- Passive – for review of the account balances       Active – for performance of transactions

By signing the present application form for web banking /mobile banking i hereby declare that:

- I have been duly informed of and I accept unconditionally the general terms and conditions for using the web banking/mobile banking service
- I shall inform the bank immediately in case of any change in the data provided above
- I am fully responsible for all actions performed on my behalf after having been granted access to the web banking/mobile banking service
- I am fully aware that i bear substantive and criminal responsibility for the validity of the stated information
- I agree my personal data stated in this application form to be registered, processed, updated for the requirements of the bank and if it is necessary the bank may transfer my personal data to other countries – members of EU or EEA or other countries that are not members of EU or EEA, after previously received approval for transfer of personal data from the Directorate for personal data protection
- I am aware that the data stated above are considered as business secret, according to the banking law and the other effective legislation
- The bank reserves the right to request other data from the client for purposes of the established business relationship
- The bank reserves the right to terminate the business relationship with the client at any time
- I am fully aware of the terms for establishing business relationship with the bank and i fully accept them.

**By filling in the application form i hereby declare that:**

- I agree to be contacted by the bank about promotional offers for its services on the contact information stated in the form.  
 I do not agree to be contacted by the bank about promotional offers for its services on the contact information stated in the form.

**By filling in the application form i hereby declare that:**

- I agree to be contacted by the bank about promotional offers for the services of third parties on the contact information stated in the form.  
 I do not agree to be contacted by the bank about promotional offers for the services of third parties on the contact information stated in the form.

### FILLED IN BY THE BANK

Date	Branch	Responsible person